Covid-19 Update June, 3rd 2020

We are open and offering all of our standard veterinary services!

Our lobby will remain closed to the public and we will be operating with no-contact drop off and pick up in our vestibule. By continuing no-contact appointments, we are able to accommodate higher than normal appointment requests. We appreciate your patience and understanding as we continue this practice.

Please call 616-942-7387 upon arrival to your appointment, and we will guide you through the process. Please inform us if you or anyone in your household has experienced respiratory illness in the past 14 days.

All payments will be done over the phone.

Prescription refills will continue to be picked up in our vestibule (a reminder that you may order most prescription medications and diets from our online store at https://adaanimals.myvetstoreonline.pharmacy/ with shipment directly to your home)

We kindly ask that you be patient with us as we do our best to accommodate increased call volume and appointment requests.

We have developed protocols that comply with CDC and OSHA workplace requirements. Our staff is required to wear face masks and practice social distancing. We are implementing daily health checks upon arrival. We continue to maintain a clean facility and have added additional disinfecting protocols. Rest assured your pet will continue to receive the highest standard of veterinary care. Thank you for trusting Ada Hospital for Animals with your pet's health!